



REGIME FOR THE ADMISSION OF PETS

La Marina Sunlife, by its trade name, La Marina Camping & Resort, with NIF: B-54869474, and address at Avda. de la Alegría, s/n 03194-La Marina, in accordance with the provisions of Article 29.2 of Law 7/2023, of 28 March, on the protection of the rights and welfare of animals, as well as Article 5. 2 d) of Decree 10/2021, of 22 January, of the Consell, of approval of the Regulations governing tourist accommodation in the Comunitat Valenciana, approves the following PET ADMISSION POLICY at the establishment in accordance with the following:

CONDITIONS

La Marina Camping & Resort as a "pet-friendly" hotel establishment, allows both the presence and the accommodation with prior confirmation of pets in its facilities, for which the pet owner must comply with the policy detailed in the following text.

1. Admission of Pets Policy

1.1. Pets that are allowed are limited to the following:

-Birds: parakeets, canaries, diamonds, goldfinches, lovebirds, nymphs, and parakeets (must remain in their cage during the stay).

-Cats (they must remain in their carrier or caravan for the duration of their stay).

-Dogs whose weight do not exceed 50 kg.

-Hamsters and rabbits: (must remain in their cages for the duration of their stay).

1.2. It is forbidden the access and stay of potentially dangerous animals according to the rules and regulations, animals that show evident signs to be a danger to people or other animals and in case of disease or lack of hygiene, as well as animals during their heat.

1.3. Clients wishing to stay with their pets must check the pet friendly accommodation availability and specify the presence of a pet in their reservation request.

1.4. Accommodation is only permitted for up to 2 pets per bungalow. In case of dogs, a maximum of 1 dog per bungalow that has been previously confirmed by the Resort is allowed. A maximum of 2 dogs will be allowed per pitch stay.

1.5. Pet friendly bungalows are the following: Duna, Mediterraneo, Neptuno and Tabarca models.

1.6. In the event of a necessary access to the bungalow by our cleaning team (towel change, cleaning) the pet owner will be informed so they can temporarily take the dog out from the bungalow. This will allow our cleaning team to carry the work out.

1.7. Inside the bungalow you will find a notice with the date and time of the cleaning and/or towel change, if applicable.

1.8. Plots that do not allow animals are the following: A18 to A28 / 256 to 273 / 294 to 312 / 433 to 440 / 445 to 456.

1.9. Dog owners must have civil liability insurance for damages to third parties. In accordance with article 30.3 of Law 7/2023, in the case of dog ownership and throughout the life of the animal, the owner must take out and maintain in force civil liability insurance for damage to third parties, which must include the pet owner in its coverage, in a sufficient amount to cover possible derived expenses, which will be established by regulation.

1.10. Accommodation with pets either in a bungalow or a plot will incur a supplement per pet per day in accordance with the rates approved and published by La Marina Resort, except for assistance animals duly certified by an authority.

1.11. The reservation holder staying in a bungalow with pets will be hold a deposit of 200€ in a credit card upon arrival.

1.12. Your pet must have all the compulsory vaccinations both in its place of origin and in the Valencian Community, and it should comply with all the regulatory requirements for its possession (identification microchip, certificate of ownership), for which La Marina Resort reserves the right to request them at any time during the if appropriate to accredit such circumstances.

1.13. Owners must comply with the provisions of Law 7/2023, of 28th March, on the protection of the rights and welfare of animals, regarding the obligations and prohibitions imposed by said law, as well as Law 2/2023, of 13th March, on the Protection, Welfare and Keeping of pets and other animal welfare measures in the Valencia Region, or any other regulations that may replace it.

2. Terms and conditions to the stay of pets.

The presence and stay of pets at La Marina Resort is subject to the following rules:

2.1. General Rules

- Pet owners are responsible for the behavior and care of their pets at all times.
- Pets must be always under the supervision of their owners and may not be left unattended.
- Pets must be always kept on a leash or harness, especially in communal areas.
- It is forbidden for pets to relieve themselves inside the Resort,
- owners must take them outside the Resort.
- Pets are not allowed in the no dogs area (indicated at the Resorts plan).
- The resort is not responsible for lost or stolen animals. Owners are strongly advised to keep their pets properly guarded and, if necessary, to use additional identification devices such as collars with identification tags.



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2.2. Common areas and spaces

- Pets must remain in the common areas and spaces with their owners, complying with the safety regulations applicable to them, in such a way that they do not endanger the integrity of other customers, the establishment's staff or their own. Cats, hamsters, and rabbits must remain in their carriers in these areas. It is forbidden to feed pets in communal areas and spaces.
- Owners of pets are obliged to collect any faeces and urine when they occur in these areas.
- The presence of pets is prohibited in the following common areas and spaces: Sanitary blocks, swimming pools, spa, Coliseum, Dino golf, Marina Park, Marina Land, La feria, restaurants, and supermarket, except of assistance animals duly certified by an authority.

2.3. Hygiene sensitive areas

In compliance with the provisions of Article 14 of Royal Decree 1021/2022 of 13 December, which regulates certain hygiene requirements for the production and marketing of foodstuffs in retail establishments, the presence of pets is prohibited in areas of the hotel establishment where foodstuffs are prepared, handled, displayed, or stored:

- The presence of pets is prohibited in areas of the hotel establishment where food is prepared, handled, displayed, or stored.
- Pets are allowed in outdoor terraces of both restaurant and cafeterias.
- Pets are not allowed in the swimming pool, spa, gym and children's play areas.

2.4. Stay in bungalows

- Pets can stay alone in the bungalows for a maximum of 3 hours.
- Pet owners must ensure that their pets do not cause noise nuisance that may interfere with the rest of the guests' rest.
- Pet owners must prevent their pets from climbing on beds, armchairs, and other room furniture.
- Pet owners must refrain from using bathtubs, showers, sinks and other toilets to bathe their pets.
- Pet owners must pick up any faeces and urine that may be produced inside the bungalow.

3. Stay, Access, and Presence of Assistance Dogs.

3.1. The access and stay of assistance dogs belonging to the Armed Forces and State Security Forces and Corps on duty is permitted, in accordance with their specific legislation, as well as the access, stay and accommodation of assistance dogs for people with disabilities who need it.

3.2. The access, stay and accommodation of assistance dogs is subject to the provisions of Law 12/2003, of 10 April, on assistance dogs for people with disabilities, of the Valencian Community. Thus:

- They must carry and display proof of identity, the bonding unit card and the assistance dog's official health documentation.
- The identification mark of the assistance dog and the microchip required by animal protection/health regulations must be kept in a visible place on the dog's collar or harness.
- The assistance dog must be kept by the owners side with the appropriate restraint and safety measures in accordance with its breed.

- Assistance dogs are prohibited from accessing food handling areas and areas to which hotel staff have exclusive access; swimming pool water.

3.2. Access to assistance dogs may be denied in the following circumstances:

- In case of imminent serious danger to the user, to a third person or to the assistance dog itself.
- When the animal shows signs of illness, expressed alternatively or cumulatively in the form of fever, abnormal alopecia, diarrhoeal stools, abnormal secretions, signs of skin parasitosis, wounds which, due to their size or appearance, pose a presumed risk to people, or when there is evidence of a lack of grooming or care.

4. Early end of Stay and Liability

4.1. Failure to comply with these Rules for the Admission of Pets, as well as the signage indicating the same, may result in the end of the stay and accommodation of pets, without the hotel establishment being obliged to reimburse any amount to the client.

4.2. In case of refusal to vacate the hotel establishment, the owner may request the assistance of law enforcement authorities.

4.3. Owners of pets found or housed at La Marina Resort will be responsible for any damage, harm and nuisance caused to people, other animals, and property.

4.4. La Marina Resort reserves the right of recourse against the owner of the pet for the amounts that he/she has had to pay to compensate for the damages caused to third parties during their stay at the hotel establishment.

September 2023
ENTRY INTO FORCE OF THE NEW ANIMAL WELFARE LAW

PRINT MANAGEMENT 11 - Rev. 0

According to Article 29 of Law 7/2023, of March 28, on the protection of animal rights and welfare, as well as Article 5.2 d) of Decree 10/2021, of January 22, of the Consell, approving the regulations for tourist accommodation in the Valencian Community